Privacy Notice Residential Services

Who we are:
Royal Borough of Windsor & Maidenhead
Environmental Health
Residential Services
Tinkers Lane
Dedworth
SL4  4LR

Lawful basis for processing information:
Housing Grants, Construction and Regeneration Act 1996
Regulatory Reform (Housing Assistance) (England and Wales) Order 2002

General Data Protection Regulation Article 6(1)(a) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

How we collect information:
Personal data is supplied by residents completing the Housing Assistance Application form, our online form on our website or Housing Solutions completing an application on behalf of the resident

Categories of information collected:
We will collect information regarding your Housing Needs, your Name, Address, Date of Birth, Disability/Health information and Benefits you are receiving

How we use the information provided:
The information supplied is used to determine whether you are eligible for the works you are requesting

Who has access to the information about you:
The Royal Borough of Windsor and Maidenhead Environmental Health Residential Services & Customer Technical Support Team
Who we may share your information with:

The Royal Borough of Windsor & Maidenhead Benefits Team when we undertake a benefits check

How long we store your information – 10 years

Does your service utilise automated decision making? – There are no automated decision making processes