

Privacy Notice for Unauthorised Encampments - Residential Services

Who we are:

Royal Borough of Windsor and Maidenhead
Environmental Health
Residential Services
Tinkers Lane
Dedworth
SL4 4LR

Lawful basis for processing information:

The Criminal Justice and Public Order Act 1994 (sections 77 and 78)
Criminal Justice and Public Order Act 1994 (sections 61)
The Human Rights Act 1998.

General Data Protection Regulation Article 6(1)(a) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

How we collect information:

The data is collected by completing our online form on our website or by calling the Royal Borough of Windsor and Maidenhead Customer Contact Centre.

Categories of information collected:

We will ask for your name, address, contact phone number and email address so we are able to contact you with an update on your concern. We will also ask for relevant information regarding the unauthorised encampment.

How we use the information provided:

The data provided will be used so we can investigate the unauthorised encampment further and deal with it appropriately.

Who has access to the information about you:

The Royal Borough of Windsor and Maidenhead Environmental Health Residential Services and the Community Wardens.

Who we may share your information with:

The Police and Shared Legal Services (if we have to obtain a court order).

How long we store your information:

10 years from the date the complaint is received.

Does your service utilise automated decision making:

No