Councillor Helen Price – Privacy Notice

Who I am –

I am the councillor for Clewer and Dedworth East ward (together with Carole da Costa). I serve on the Communities Overview and Scrutiny Panel and am a substitute for other Panels.

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07753 847796

www.facebook.com/helen.price.5680 - To find out what I'm doing/achieving read my monthly updates/blogs

Lawful basis for processing information -

General Data Protection Regulation Article 6(1)(e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

How I collect information –

Information mostly comes from residents when they raise an issue. It may also come from my fellow Clewer and Dedworth East councillor, Carole da Costa, as we work as a team to better help residents, and it may also come from departments of the council in response to a neighbourhood issue.

Categories of information:

As your Councillor I deal with a wide range of issues and may process many categories of personal and special category personal data such as, name, address, contact details, health conditions etc.

How I use the information provided-

I use the information you provide to me to carry out my duties as an elected councillor e.g. to help resolve any issues you have brought to my attention and to lobby on your behalf.
Who has access to the information about you –

I will have access to the personal data you have provided to me and sometimes it will be shared with my fellow Clewer and Dedworth East councillor, for example if we are working on an issue together or to provide holiday cover. It may be stored on my secure RBWM outlook account, Royal Borough of Windsor & Maidenhead (RBWM) I.T. systems, in a password-protected file. I may keep paper records for a period of time i.e. if a resident sends me a letter or copies of pertinent information. I will retain it whilst dealing with the issue and then if necessary make a note which is retained in the RBWM I.T. systems or in a password-protected file.

Who I may share your information with:

I may share your personal data with a wide range of RBWM services depending on the issue raised and also with my fellow Clewer and Dedworth East councillor so that we can work as a team, and in some case other Councillors, such as the Lead for a particular area. If you would like to know the information journey for any specific request please email me and I will provide details of any 3rd parties/organisations that I have shared your personal data with to enable resolution of your issue.

All services delivered by RBWM have their own privacy notice to show the information journey that personal data takes. Please take the time to read any notice of interest to you. [https://www3.rbwm.gov.uk/privacy](https://www3.rbwm.gov.uk/privacy)

How long I store your information—

I will retain records of issues raised and the person who raised them whilst I am serving as a councillor as it may be helpful to refer back to the original issue, e.g. if the issue re-occurs.